South Bay HERE: Plan B

Coverage Period: 02/01/2024 – 12/31/2024 Coverage for: Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-544-5085. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.dol.gov/ebsa/healthreform</u> or call 1-800-544-5085 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-Network: \$1,500 individual / \$3,000 family. Out-of-Network: \$2,500 individual/ \$5,000 family.	Generally, you must pay all of the costs from <u>provider</u> up to the <u>deductible</u> amount before this plan begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. PPO office visits, <u>preventive care</u> innetwork, and PPO Urgent care services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this plan covers certain <u>preventive</u> services without cost sharing and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network Provider: 5,000 individual / \$10,000 family; Out-of-Network Provider \$10,000 individual / \$20,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> <u>limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, copays, balance-billing charges, prescription drugs, penalties for failure to obtain preauthorization for services and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.aetna.com/docfind and select "Aetna Choice® POS II (Open Access) Network for a list of network providers . For Teladoc see Teladoc.com/Aetna or call 1-800-835-2362.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to	No.	You can see the specialist you choose without a referral.

Important Questions	Answers	Why This Matters:
see a <u>specialist</u> ?		

A

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you visit a health care	Primary care visit to treat an injury or illness	\$20 <u>copay</u> /visit <u>deductible</u> does not apply	40% coinsurance	Includes Internist, General Physician, Family Practitioner or Pediatrician. Spinal treatment limited to \$2,000 per calendar year, includes Chiropractic services. Coinsurance and deductible apply to Teladoc visits.	
provider's office or	Specialist visit	\$20 copay/visit	40% coinsurance	None	
clinic	Preventive care/screening/ immunization	No charge Deductible does not apply.	40% coinsurance	Age and frequency schedules may apply. You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	40% coinsurance	Diagnostic services provided by an out-of-	
	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	network provider at an in-network facility will be covered as though in-network.	
If you need drugs to	Generic drugs	\$10 copay/prescription for retail; \$20 copay/prescription for mail order.	Not covered	Non-formulary drugs may not be covered	
treat your illness or condition More information about prescription drug coverage is available at www.maxorplus.com	Preferred brand drugs	\$25 <u>copay</u> /prescription for retail; \$50 <u>copay</u> /prescription for mail order.	Not covered	without approval through the prior- authorization process. Covers up to a 30-day supply for a retail prescription and a 31- to 90-day supply for a	
	Non-preferred brand drugs	\$50 copay/prescription for retail; \$100 copay/prescription for mail order.	Not covered	mail order prescription.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.southbayheretrust.com</u>.

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Specialty drugs	\$50 copay/prescription for retail; \$100 copay/prescription for mail order.	Not covered	
	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	None
If you have outpatient surgery	Physician/surgeon fees	20% coinsurance	40% coinsurance	If you receive services from a non-network provider at an in-network facility, the Plan will provide benefits as though the provider was in-network.
If you need immediate medical attention	Emergency room care	20% <u>coinsurance</u> after \$100 <u>copay</u> /visit	20% <u>coinsurance</u> after \$100 <u>copay</u> /visit	No coverage for non-emergency use. Emergency services provided in response to an emergent condition will be covered the same at in-network or out-of-network facilities.
	Emergency medical transportation	20% coinsurance	20% coinsurance	None
	Urgent care	\$50 <u>copay</u> /visit	40% coinsurance	No coverage for non-urgent use. Emergency services provided at an out-of-network Urgent Care facility will be covered as though in-network.
	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	<u>Preauthorization</u> is required for <u>out-of-network</u> care. \$400 penalty for failure to comply.
If you have a hospital stay	Physician/surgeon fees	20% coinsurance	40% coinsurance	If you receive services from a non-network provider at an in-network facility, the Plan will provide benefits as though the provider was in-network.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$10 copay/visit deductible does not apply	40% coinsurance	If you receive services from a non-network provider at an in-network facility, the Plan will provide benefits as though the provider was in-network.
	Inpatient services	20% coinsurance	40% coinsurance	Preauthorization is required for out-of-network care. \$400 penalty for failure to comply.

 $[\]hbox{* For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.southbayheretrust.com}}$.}$

What You Will Pay				
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
				If you receive services from a non-network provider at an in-network facility, the Plan will provide benefits as though the provider was in-network
	Office visits	\$10 <u>copay</u> /visit <u>deductible</u> does not apply	40% coinsurance	Cost sharing does not apply to certain preventive services. Depending on the type of services, a copay or coinsurance may apply.
If you are pregnant	Childbirth/delivery professional services	No charge	40% coinsurance	If you receive services from a non-network provider at an in-network facility, the Plan will provide benefits as though the provider was in-network.
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	Includes outpatient postnatal care. Preauthorization may be required. If you receive services from a non-network provider at an in-network facility, the Plan will provide benefits as if the provider was in-network.
	Home health care	20% coinsurance	40% coinsurance	<u>Preauthorization</u> is required for <u>out-of-network</u> care
If you need help	Rehabilitation services	\$20 <u>copay</u> /visit	40% coinsurance	Coverage is limited to 30 visits per calendar year for Physical, Occupational, and Speech Therapy combined.
recovering or have	Habilitation services	20% coinsurance	40% coinsurance	Benefit limitations may apply.
other special health needs	Skilled nursing care	20% coinsurance	40% coinsurance	Coverage is limited to 60 days per calendar year. Preauthorization is required. \$400 penalty for failure to comply.
	<u>Durable medical equipment</u>	20% coinsurance	40% coinsurance	Limited to \$10,000 per calendar year.
	Hospice services	20% coinsurance	40% coinsurance	<u>Preauthorization</u> is required for <u>out-of-network</u> care. \$400 penalty for failure to comply.
If your child needs dental or eye care	Children's eye exam	\$20 <u>copay</u> /exam	Fees in excess of \$45	Vision coverage is provided through Vision Service Plan (VSP). Limited to 1 routine eye exam every 12 months. Your child is only covered if you have elected dependent coverage and paid the appropriate premiums (if required).

 $^{^* \} For \ more \ information \ about \ limitations \ and \ exceptions, \ see \ the \ \underline{plan} \ or \ policy \ document \ at \ \underline{www.southbayheretrust.com}.$

		What You	What You Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Children's glasses	Fees in excess of \$175	Fees in excess of \$70 for frames and \$30 for single vision lenses	VSP allows 1 pair of frames once every 24 months and 1 set of lenses once every 12 months.
	Children's dental check-up	No charge	No charge	Dental coverage is provided through MetLife. Your child is only covered if you have elected dependent coverage and paid the appropriate premiums (if required).

 $[\]hbox{* For more information about limitations and exceptions, see the $\underline{\tt plan}$ or policy document at $\underline{\tt www.southbayheretrust.com}$.}$

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic Surgery (unless <u>medically necessary</u>)
- Hearing aids

- Long-term care
- Massage therapy
- Pregnancy for a dependent child

- Private-duty nursing
- Routine foot care
- Weight loss programs
- Work related injury or illness

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic Care
- Dental Care (Adult)

- Infertility treatment (diagnosis and treatment of underlying medical condition)
- Non-emergency care when traveling outside the U.S. when <u>medically necessary</u> and is considered standard of care
- Routine eye care (Adult) Vision Service Plan

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform and Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.dol.gov/ebsa/healthreform and Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.dol.gov/ebsa/healthreform and Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.dol.gov/ebsa/healthreform and Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.dol.gov/ebsa/healthreform and Department of Health Insurance www.dol.gov/ebsa/healthreform and Department of Health

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. You may also contact the Trust Administration Office at 1-800-544-5085.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-544-5085.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-544-5085.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

^{*} For more information about limitations and exceptions, see the plan or policy document at www.southbayheretrust.com.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,500
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,500	
Copayments	\$10	
Coinsurance	\$1,900	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$3,470	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,500
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	20%
■ Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	1,100	
Copayments	\$600	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,720	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$1,500
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	20%
■ Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$1,500
Copayments	\$100
Coinsurance	\$90
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,690